



UD ARENA PROCEDURES

UD ARENA IS NOW CASHLESS: Box Office, Concession stands, and the UD team store are now **100% cashless**. They will accept all major credit cards, debit cards, Apple Pay and Google Pay.

METAL DETECTORS: All persons will walk through a metal detector or be screened with a hand-held metal detector, to search for prohibited items any time they enter or re-enter the building. **Please allow extra time** for your arrival to the arena to account for this process.

NO EQUIPMENT will be allowed in the main spectator arena entrances. Equipment may only enter the building through the designated performance entrance at the top of the tunnel. Flag bags, equipment bags, and cymbal bags are not permitted through the spectator entrances.

ALL BAGS ARE SUBJECT TO SEARCH. No backpacks are permitted in the spectator entrances. We ask you to please limit the number of bags/purses/small backpacks being brought into the arena. Personal bags may be allowed after a thorough inspection. Bags and backpacks larger than 16x16x8 are not permitted except for diaper bags and medical equipment which are subject to inspection at any time. **Flag bags / equipment bags / cymbal bags are not permitted through the spectator entrances.**

PROHIBITED ITEMS: Including, but not limited to: firearms, weapons of any kind, outside food and drink, strollers, signs larger than 8.5 x 11, tripods, balloons, animals (with the exception of service animals), camera lenses longer than eight (8) inches, laser pointers, and noisemakers.

ENTERING WITH PERFORMING GROUPS: Anyone who is entering the arena with a performing group must have a valid badge or wristband. If there is a person entering with a performing group who has a valid spectator ticket, they must have their ticket scanned and the corresponding day's wristband on prior to entering the arena. **Failure to secure a wristband prior to entering the arena will prohibit their entrance to the arena with the performing group.**

SATURDAY WORLD CLASS FINALS: All people with a Saturday World Class Finals ticket may have their ticket scanned and receive their wristband all day in the UD Arena Connor Lobby. The doors for Saturday World Class Finals will open at 4:00 PM. The wristband tents for Saturday World Class Finals will open at 3:00 PM.