

Ticket FAQ

WGI Box Office: (937) 247-5919

WGI Fax: (937) 247-9212

WGI Box Office Hours of Operation:

Monday – Friday 9:30 am – 4:30 pm

2020 Contest Venues

University Of Dayton Arena

1801 S. Edwin C. Moses Blvd.

Dayton, OH 45417

[UD Arena Guest Guide](#)

Wright State University's Nutter Center

3640 Colonel Glenn Hwy

Dayton, OH 45434

[Nutter Center Arena Information A-Z Guide](#)

BB&T Arena at Northern Kentucky University

500 Louie B. Nunn Drive

Highland Heights, KY 41099

[BB&T Arena A-Z Guide](#)

Cintas Center at Xavier University

1624 Herald Avenue

Cincinnati, OH 45207

[Cintas Center Guest Information](#)

Hobart Arena

255 Adams St,

Troy, OH 45373

[Hobart Arena Visitors Guide](#)

When will tickets go on sale for the 2020 World Championships?

- Fan Club & VIP Packages
Wednesday September 18, 2019 at Noon EST
- All other tickets
Tuesday October 1, 2019 Noon EST

What methods are available to purchase tickets for World Championships?

- Visit our website: www.wgi.org/tickets
- Mail or fax our order form with payment.
[Color Guard](#)
[Percussion/Winds](#)
- Call our box office

What methods of payments are accepted?

- **Online Tickets:** Visa, MasterCard and Discover
- **Box Office:** Visa, MasterCard, Discover, Check or Money Order

What is the refund policy for ticket purchases?

All sales are final. Requests for cancellations, exchanges or refunds will not be accepted.

When will ticket orders begin mailing?

- October 2019

When will tickets orders stop mailing?

- **Color Guard** - Friday March 13, 2020
- **Percussion/Winds** - Friday March 27, 2020

Where is "WILL CALL" located?

The University of Dayton Arena only. No other contest sites will be handling WILL CALL orders. The UD box office is open one hour before the first performance from Wednesday through Sunday each Championship week.

Ticket FAQ

Are tickets mailed outside of the 48 continental United States?

No, ticket orders are not mailed outside of the 48 continental United States. International orders may be picked up at "WILL CALL" at the University of Dayton Arena.

What is the ticket policy for children?

Children ages 3 and older will need to have a ticket. Children ages 2 and under are free. The child does not receive a ticket or a seat. They must sit in the lap of a ticket holder. This policy is for all contest sites.

Is there a limit on the number of seats that a customer may purchase?

No limit at all! All World Class Finals performances are expected to reach "Sell Out" status. **Don't delay - ORDER as soon as possible!**

Are there parking fees at contest venues?

- | | |
|-----------------|--------|
| • BB&T Arena | \$5.00 |
| • Cintas Center | Free |
| • Hobart Arena | Free |
| • Nutter Center | \$5.00 |
| • UD Arena | \$5.00 |

How can friends or a group sit together?

The best way to ensure that you can be seated next to your friend(s) is to have one person place your order either online or by calling our ticket office. Have your credit card ready for us to process, as it is company policy that seats are not held without payment. The second option would be to mail in your orders together with instructions and payment attached to each.

Are there seats for ADA, wheelchairs and their companions?

Yes, we have accommodations for wheelchairs at the top of sections 201, 212, 213, 215, 222 and 224. Federal law allows three companion seats. If you need more than three additional seats, we will place them as close to the wheelchair accessible area as possible.

How is a person accommodated that is on crutches or disabled in some way but not in need of a wheelchair?

Please call our ticket office. We will do our very best to place you in an aisle seat or very near a walkway so that stairs will not be an issue. The earlier you call, the easier it will be us to help you.

WGI FAN CLUB



Membership in the prestigious WGI Fan Club provides exclusive, members-only benefits such as larger, more comfortable club seating spaces and access to a new "members only" lounge hosting invitation only receptions at select WGI events, and much more! There are a limited number of Club seats available. For more information and to become a member of the WGI Fan Club, complete and submit the form at: www.wgi.org/fanclub.

COLOR GUARD & PERCUSSION VIP PACKAGES

When will VIP Packages go on sale for 2020?

Wednesday September 18, 2019 at Noon EST
Online www.wgi.org/tickets or
Call our box office (937) 247-5919

What is included with each VIP Package?

- The **BEST** seats for Open Class Finals and World Class Finals.
- General admission for all prelims and semi-finals performances at all contest sites.
- 4 day Parking Pass (one per order) that can be used at UD Arena, BB&T Arena, and Wright State's Nutter Center.
- One coupon for a commemorative World Championships program book for each VIP package purchased.

How long will VIP Packages and Fan Club seats be available?

We sell Fan Club seats & VIP packages until they are gone. There are limited seats available so please call our ticket office or order online as soon as possible!